



IS-0238 – Critical Concepts of Supply Chain Flow and Resilience

Course Dates:

This course is now available online.

Course Length:

The overall time to complete the course will vary for each individual. IS-0238 takes approximately 4 hours.

Course Description:

The 2017 hurricanes Harvey, Irma, and Maria—each unique and record-setting storms occurring in quick succession—stretched the response capacity of emergency management and strained supply chains that facilitate the flow of critical commodities. These experiences revealed many strengths and the vulnerabilities in national and regional supply. Lessons learned from these hurricanes can inform future strategies to improve supply chain management and serve as the foundation for the material in this course.

Goal:

The goal of the course is to strengthen understanding of local supply chain dynamics; improve information-sharing and coordination among public and private stakeholders; and provide State, Local, Tribal, and Territorial Emergency Managers with the knowledge of potential and experienced post-disaster supply chain disruptions, management efforts, and best practices.

Prerequisites:

None

Target Audience:

State, Local, Tribal, and Territorial Emergency Managers

To Apply:

IS-0238, Critical Concepts of Supply Chain Flow and Resilience, [is available on the EMI Independent Study Website at:](#) <https://training.fema.gov/is/courseoverview.aspx?code=IS-238>. To receive a credit for this course, you may take the final exam online. FEMA's EMI Independent Study office will notify you via email of the results. If you successfully complete the test, a link will be included in the email for you to access and print your course certificate.

Note: Independent Study Exams now require a FEMA Student Identification (SID) Number:

How do I obtain my FEMA SID number?

Step 1: [REGISTER LINK](#)
(<https://cdp.dhs.gov/femasid>)

Step 2: Click on the “Register for a FEMA SID” button on screen.

Step 3: Follow the instructions and provide the necessary information to create your account.

Points of Contact:

You may contact the IS office via email Independent.Study@fema.dhs.gov or contact the call center at (301) 447-1200 or toll free at 1-800-238-3358, extension 1200. IS office hours are **8 a.m.–6 p.m. (ET) Monday–Friday, except Federal holidays.**

TRAINING OPPORTUNITY